

North Florida Obstetrical & Gynecological Associates PA

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

North Florida Obstetrical & Gynecological Associates, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **North Florida Obstetrical & Gynecological Associates, P.A.** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

North Florida Obstetrical & Gynecological Associates, P.A. :

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Sandra Doolittle, Executive Director or the Practice Administrator of the practice or office location where you are being seen as a patient. If you believe that **North Florida Obstetrical & Gynecological Associates, P.A.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Sandra Doolittle, Executive Director, 11437 Central Parkway # 105, Jacksonville, FL 32224. Phone number (904) 472-2300, Fax 904-472-2330 or email sdoolittle@nfobgyn.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sandra Doolittle, Executive Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW.
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Tagline Informing Individual with Limited English Proficiency of Language Assistance Services

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1 - (904) 472-2300.
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1- (904) 472-2300
French Creole	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1 - (904) 904-472-2300.
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1- (904) 472-2300.
Portuguese	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1- (904) 472-2300.
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1 - (904) 472-2300.
French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1 - (904) 472-2300.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1 - (904) 472-2300.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1- (904)472-2300.
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1- (رقم هاتف الصم والبكم 904) 472-2300.
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1 - (904) 472-2300.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1 - (904) 472-2300.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1 - (904) 472-2300. 번으로 전화해 주십시오.
Polish	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1 - (904) 472-2300.
Gujarati	વ્યાજવેળા: જો તમે ગુજરાતી બોલો છો, તો તમને મુક્તિમાં ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. કૃપા કરીને 1 - (904) 472-2300 ના નંબર પર કોલ કરો.
Thai	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1- (904)472-2300.